

Success Story: Monitoring And Control For Mission Critical Operation

“Novolog is working with Experis Solutions since 2017.

We can attest to the high quality of Experis Solution’s SIEM/SOC monitoring and control services and penetration testing. Their services are highly professional, and always available with rapid response time.”

– Shahar Perets, CISO, Novolog Group

Challenge

The customer is a public Israeli group of 8 companies, providing healthcare services, in three key sectors: home care medical services and technology-based support; digital medical information and tools delivered to patients, physicians and medical institutions and healthcare logistics services. The group provides services, in Israel and Abroad, to large pharmaceutical companies, HMOs, Medical Equipment manufacturers and others.

Covid-19 crisis brought with it many challenges, especially for health services vendors, as health organization depend on them to provide unfailing service in much greater capacity. For that purpose, the customer’s has mission-critical servers that must be available at all times in a highly secure environment, since sensitive information leaks, specifically, patients health information theft is a major concern.

The customer was looking for MSSP that can provide air-tight cyber security services with 0 response time.

Solution

To meet these requirements, Experis Solutions offered a SIEM/SOC service, based on IBM QRadar. QRadar was carefully configured to match the customer’s system architecture, it also goes through periodic

optimization to verify that only relevant alerts will be dealt with in order to save time.

One of Experis Solution's advantages is the ability to identify trends of attacks. Since we monitor a lot of companies, we can identify cyber-attack trends and take measures even before the customer's systems have been compromised resulting in greatly reduced chances of damage to our customers' systems.

We provided SIEM/SOC monitoring and control solution:

- SOC team monitors the customers' systems 24/7/365 to identify cyber security events.
- Cyber analysts go through the alerts to interrogate and analyze each alert in order to decide on mitigation measures.

Results

Experis Solutions has been providing cyber security services to this customer for the past few years. The customer regards us as a trusted advisor, highly professional, with the best experts in the field. We provide peace of mind; the customer knows we are monitoring their systems closely and have an ability to minimize the possibility of attack to almost nothing.

We have expanded our set of services provided to this customer, adding penetration testing, and cyber awareness training workshops for all employees.